

AAA TOTAL REPAIR CARE

AAA to the Rescue

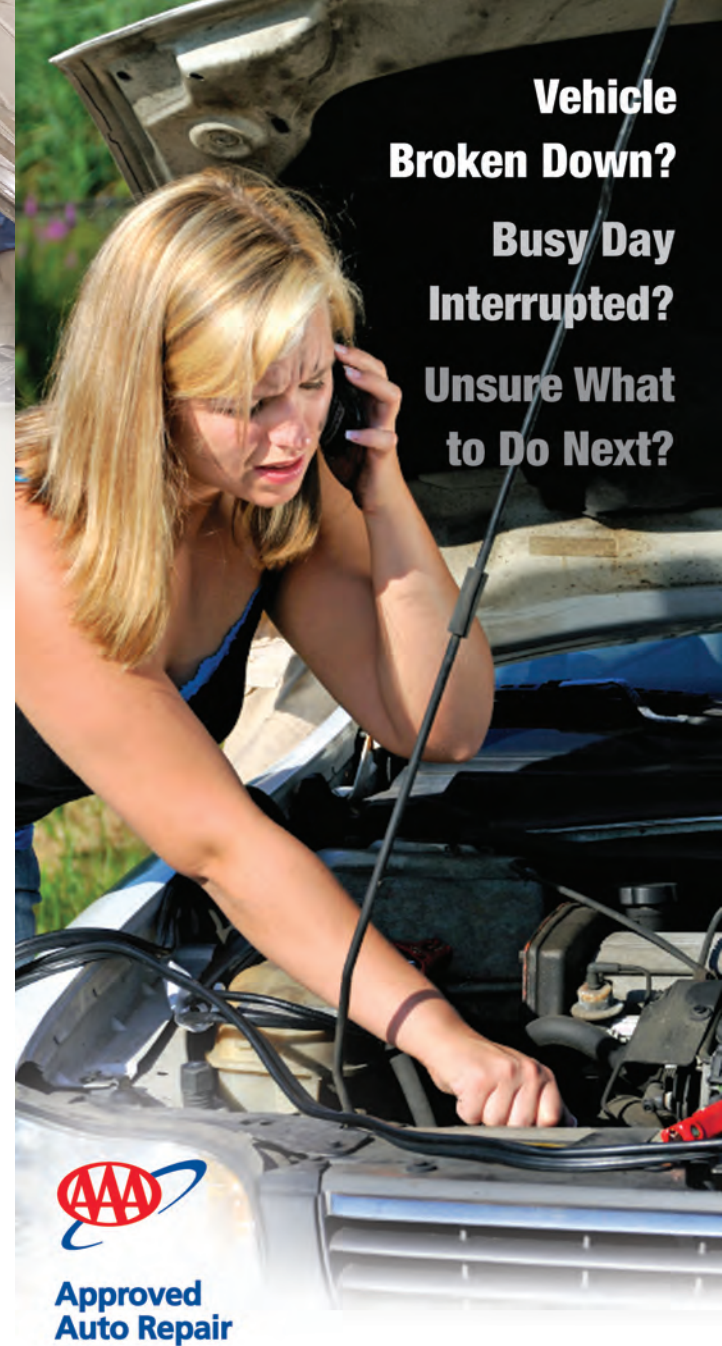
AAA Total Repair Care facilities can be found throughout AAA's network of 8,000 certified repair shops that spans North America. The next time your vehicle needs a tow, and the AAA call counselor suggests a AAA Total Repair Care facility, accepting that recommendation will save you time, trouble and money. AAA to the rescue indeed!



AAA Total Repair Care facilities meet the tough standards of the AAA Approved Auto Repair program, which requires that all participants offer the following AAA member benefits:

- Written estimates, with any increase over 10% requiring your approval.
- Return of replaced parts (on request) unless subject to an exchange program.
- Minimum 12-month/12,000-mile parts and labor warranty, unless otherwise stated.
- Free maintenance inspection (on request) with other paid repairs.
- AAA arbitration of member repair disputes.

NOTE: AAA club-owned, Approved Auto Repair and Total Repair Care facilities meet stringent association standards, but they are not the only shops capable of providing quality automotive repairs.



Vehicle
Broken Down?
Busy Day
Interrupted?
Unsure What
to Do Next?

AAA TOTAL REPAIR CARE

AAA TOTAL REPAIR CARE TO THE RESCUE!

The Unexpected

No one is ever really prepared for a vehicle breakdown. However, as a AAA member you now have access to a groundbreaking solution when a problem calls for fast and trustworthy auto repair — **AAA Total Repair Care**.

Unexpected car troubles used to mean major frustration, extended wait times at a repair facility, and a good part of your day gone to waste. Not anymore. Today, the **AAA Total Repair Care** program extends AAA's legendary emergency service from the roadside into the repair bay. By taking advantage of this industry-leading service you can minimize the inconvenience of a breakdown and get your busy life back on track as soon as possible.



Trustworthy Locations

AAA Total Repair Care is available at many AAA club-owned repair facilities and AAA Approved Auto Repair shops. When you call AAA for roadside assistance and your vehicle needs a tow, the call counselor will advise you if a facility offering this unique program is located nearby.



Member Benefits

When you have AAA deliver your vehicle to a **AAA Total Repair Care** shop you will receive these exclusive member benefits:

- Your vehicle's problem will be assessed and/or repaired within 60 minutes of arrival at the **AAA Total Repair Care** facility. If the work cannot be completed in one hour, you will receive a written estimate of the time and cost to perform additional diagnosis (if needed) or complete the repair.
- The **AAA Total Repair Care** facility will assist you in obtaining alternate transportation. This could be a shuttle service, a loaner car, or help in arranging for a taxi or rental vehicle.
- When the work is done and it's time to pay the bill, the **AAA Total Repair Care** facility will reduce the cost by giving you a AAA Show Your Card & Save® discount on the repairs performed.

